

INSTALLATION ACTION COUNCIL
ISSUE LOG as of 3/21/2012
CURRENT ISSUES

STATUS DEFINITIONS						
Open – Active: Issue remains open and active. The issue requires additional time for review, study, or action.						
Open – Unattainable: Issue is open but unattainable at this level. The IAC has requested that the issue be raised to a higher command authority for resolution and/or sent through the AFAP.						
Closed – Attained/Completed: Issue is closed/completed. The IAC is satisfied with the response and recommendation of the action office.						
Closed – Unattainable: Issue is unattainable.						
Null Issue: The issue, as raised, cannot be addressed because of erroneous assumptions or incomplete or faulty information.						
ISSUE NO.	LEAD AGENCY	TITLE	ISSUE	RECOMMENDATION	COMMENTS	STATUS
09-029 and IAC-10-05-21	IPC	Speed bumps on Jeal Road Speeding in Housing Area	The speed bumps that were placed on Jeal Rd last year have been destroyed and need to be replaced. Although not as effective as hoped, they are a deterrent to many speeders and protect children on this busy two-way street. Speeding in housing areas is very dangerous for children who live and play there. Without some type of speed control someone is going to get hurt.	Please replace or put actual speed bumps on road. Add speed bumps in housing area where children play.	Looking into speed humps (not speed bumps). Speed humps are shorter than and not as high as speed bumps. Approximately, 8'-10' wide and 6 high; made of plastic (so it makes noise). Speed humps similar to the ones on Hickam Air Force Base. UPDATE 10-27-10: Traffic calming devises are under consideration. Recommend remain Open-Active.UPDATE 11-15-10: Vote Open-Active. UPDATE 3-28-11. The decision is have "speed bumps" in the housing area is still pending. Recommended and voted Open-Active. As of 6/21/11: IPC is coordinating with DES to determine locations most in need of speed bumps. As of: 9/9/11: Traffic calming devices will be installed on 7th Street on Fort Shafter. Further devices will be evaluated individually. (cont'd)	OPEN-ACTIVE (Cont'd)

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09-029 and IAC-10-05-21 (cont'd)	IPC	Speed bumps on Jeal Road Speeding in Housing Area	(CONTINUED)		As of: 9/27: Per Tom Adams, IPC Property Manager, the funding for speed bumps in the South on 7 th Street have been approved and IPC is working with DPW to ensure speed bumps are done in the same way. In the North area, there are several streets that DES has recommended for IPC to install speed bumps, IPC is awaiting the funding to begin Per COL Mulbury, Commander, U.S. Army Garrison-Hawaii, this issue has been a recurring one due to customer feedback - people driving too fast when there are clearly posted speed limit signs. One of the first things the community asks for is military police surveillance and the second thing is for speed calming devices. The Garrison Commander has asked his staff who are responsible for the major thoroughfares outside of the residential and in the housing areas for a consolidated list of where those high priority sites are located based on risk and the severity of the risk. (cont'd)	OPEN-ACTIVE (Cont'd)

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09-029 AND IAC-10-05-021 (cont'd)	IPC	Speed bumps on Jeal Road Speeding in Housing Area	(CONTINUED)		Areas considered high risk avenues of approach would be areas near schools or playgrounds in some of the housing areas; speeding would still have to be addressed as a multi-pronged approach. We are going to prioritize those sites and because there are a limited number of resources, those resources, either IPC's or the Garrison's will be applied to those areas. We are starting to take action on the highest priority sites based on feedback from residents. We want to focus our limited resources on those areas on the areas that have the most risk or danger to the community. A more synchronized plan is being developed but we are starting to take action on the highest priority sites based on feedback from residents. The first and foremost will be done on 7 th Street, and the new housing in the Hauoli Heights and Radar Hill area where there have been many issues with Soldiers speeding in that area. (cont'd)	OPEN-ACTIVE (Cont'd)

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09-029 AND IAC-10-05-021 (cont'd)	IPC	Speed bumps on Jeal Road Speeding in Housing Area	(CONTINUED)		Mr. Adams will provide a list of recommended sites at the next IAC meeting. UPDATE: 11/29/2011 - IPC INPUT: Speed calming devices have been installed on the Fort shafter area of concern. Areas needing such speed calming devices will be considered on a case by case basis. 12/1/2011 - DPW INPUT: Per COL Mulbury's request to DES to provide DPW a report of areas with high speed citations. DPW traffic engineer will access each area and provide recommendations for possible speed calming devices. DES has identified and provided their recommendations to IPC to assess.	OPEN-ACTIVE

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09-029 AND IAC-10-05-021 (cont'd)		Speed bumps on Jeal Road Speeding in Housing Area	(CONTINUED)		<p>As of 3/8/12: Per IPC: The matter has been brought up at RAP and Neighborhood Watch meetings. We have said that we are taking suggested locations and a decision as to where they will be installed will be based upon need.</p> <p>As of 3/8/12: Per DPW: Speed limits are proposed to be changed on AMR, Aliamanu Drive (35MPH), Lyman Rd (30MPH), Kolekole (30MPH), & Trimble Rd (35MPH).</p> <p>AS OF 03/12/12: Per IPC: Funding for installation of speed bumps on selected streets has been released. IPC will work with DES to determine locations for speed bump installation. Number and type of speed bumps will be determined depending on total costs. Installation is expected to be completed by 30 June 2012.</p> <p>RECOMMEND: OPEN-ACTIVE</p>	

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IAC-10-05-17	AAFES	PX Entrance (Schofield Barracks)	The entrance to the PX has a metal drain that runs in front of the doors. When it rains the drain gets slippery. This is a safety issue. I witnessed several people slip and fall during a rain storm.	Rubberize or find another way to make the entrance safe.	<p>UPDATE: 3/28/11 - Slip hazard located at entrance of store. Work order submitted to DPW to determine best course of action to prevent slip hazard during rainy season. Recommended and voted Open - Active As of 15 Sep 11: Requested through DPW to install gutters to re route the water. The issue really is not the metal drain but the amount of water that accumulates at the front entrance when there is heavy rain. In the mean time, the Exchange has placed exterior mats and increased the interior mats. The Exchange has also purchased a floor blower. There is a concern the customers entering the facility with shower shoes and no traction will still have a issue with a possible tripping safety hazard. Inappropriate footwear is the leading cause for these slips and trips.</p> <p>Carpets – purchased in April Floor blower – purchased in April. DA 4283 – submitted in May for gutter installation Mats – purchased in May. (cont'd)</p>	OPEN-ACTIVE (cont'd)

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IAC-10-05-17	AAFES	PX Entrance (Schofield Barracks)	(CONTINUED)		<p>As of 9/27: There is an active workorder in with DPW to put gutters in there to push water away from the front entrance. They will do a follow up with DPW on status. UPDATE: 30 Nov 11 - The workorder is still outstanding with DPW. They have been out to look at it a couple of times. We have requested to add a gutter to the awning to prevent future spill off into the main customer pathway. Exchange entrance water pooling, safety issue. The Exchange has an open WO with DPW for the addition of gutters at the middle entrance to the mall. The Exchange has increased their custodial staff, added a floor dryer and increased the number of mats as a short term fix to the safety issue. CAUTION signs are put up as soon as it rains. Recommendation is to keep this issue open until there is a permanent fix to this safety issue.</p> <p>As of 3/8/12: No change RECOMMEND: OPEN-ACTIVE</p>	OPEN-ACTIVE

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IAC-10-05-19 and IAC-10-05-34	DPW	Traffic Light with Turn Arrows at the Intersection of Cadet Sheridan and McCornack Streets	Visibility is greatly reduced by traffic for those turning left onto McCornack. Vehicles often inch into the intersection trying to see if it is clear to proceed, making for a dangerous situation.	Add a turn arrow to the traffic light at that intersection.	5/24/11: Traffic Light up Cadet Sheridan & Trimble - Project was awarded on 5/23/11 to contractor Shiroma. Performance period is 5/31 - 8/3/11 (to contractor Shiroma). Performance period is 5/3/11 - 8/3/11. Traffic lights along Kolekole Advisor tire. Traffic begins 10-27-10: Work request has been submitted and waiting for project to be funded. Programming for FY12. Recommend remain Open-Active UPDATE 11-15-10: Vote Open-Active UPDATE 3-28-11: DPW HAS FEWR's for 3 of the intersections: Kolekole Ave/Flagler, Kolekole/ Humphreys & McCormack & Cadet Sheridan road. Awaiting proposal from contractor (Phoenix Pacific) and funds. Programming for FY12. Recommended and voted Open-Active. F16As of 6/21/11 - There are 3 projects for FY12. RECOMMEND: OPEN-ACTIVE. (con't)	OPEN-ACTIVE (Cont'd)
		Traffic Lights Along Kolekole Avenue	There are no left turn traffic signals at the intersections of KoleKole Avenue and Flagler and KoleKole Avenue and Humphreys. There are several barracks and three infantry units on Flagler. Not having a left turn signal at that intersection causes major traffic backup, especially at peak times. It is dangerous for motorists and pedestrians trying to cross the intersection. The intersection at KoleKole and Humphreys is equally dangerous and backed up. Many motorists who live in the Kalakaua community use that intersection to go to the PX, Commissary and Quads. That intersection can get very jammed due to traffic from the Schofield Inn and the Nehelani. The Warrior Inn DFAC, DIF and Legal are located on Humphreys as well, all high traffic locations. This affects the entire community as it causes traffic problems and accidents.	Place left turn signals at the intersections of KoleKole Avenue and Flagler and KoleKole Avenue and Humphreys.E14		

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IAC-10-05-19 and IAC-10-05-34	DPW	Traffic Light with Turn Arrows at the Intersection of Cadet Sheridan and McCornack Streets	(CONTINUED)		As of 9/12/11: Traffic light on Cadet Sheridan/McCormack Project (FEWR RP001180) contract was awarded on 8/21/11. Contractor is getting safety plan and submittals. Performance period is 120 days from award date. Traffic Light on Kolekole/Flagler (FEWR RP001170J) scheduled for execution FY12. Kolekole/Humphreys (FEWR RP001190J) project scheduled to be completed in-house (DPW); materials on order. AS of 9/27: Recommend: Open-Active. Update: 12/1/2011 - Cadet Sheridan/McCormack project, Kolekole/Humphreys & Kolekole/Flagler are scheduled for 3rd Qtr FY12. RECOMMEND: OPEN-ACTIVE	OPEN-ACTIVE
		Traffic Lights Along Kolekole Avenue (cont'd)				

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IAC-10-05-19 and IAC-10-05-34		Traffic Light with Turn Arrows at the Intersection of Cadet Sheridan and McCornack Streets Traffic Lights Along Kolekole Avenue (cont'd)	(CONTINUED)		<p>As of 3/8 - McCormack & Cadet Sheridan Rd update: Dedicated left turn arrow and new right turn lane on Cadet Sheridan will now be incorporated into a project. This will be a 4th Qtr FY12 project because of design requirements and traffic counts required for the turn signal and right turn lanes.</p> <p>KoleKole and Humphries Rd update: Project will add left turn arrow on Kolekole to Humphries Rd and add right turn lane from Kolekole to Humphries Rd. This will be a 4th Qtr FY12 project because of design requirements and traffic counts required for the turn signal and right turn lanes.</p> <p>Kolekole & Flagler Rd update: Project will add 2 left turn lights on both directions on Kolekole, and a new right turn lane on the Shopette side of Kolekole. Project scheduled for 4th Qtr FY12 because of design requirements and traffic counts required for the turn signal and right turn lanes.</p> <p>RECOMMEND: OPEN-ACTIVE</p>	

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IAC-11-09-03	DPW/DES/ Safety	Pedestrian and PT Traffic Congestion Before and After School Hours - Safety Hazard	Heading South and North on Trimble at the light at Carpenter and Trimble drivers should not be able to turn into Carpenter (right or left) during school hours of 7:30-8:30 am and 1:30-2:30 pm, there is so much pedestrian traffic crossing the street that it causes drivers to speed up in order to make the light causing a bigger safety concern. Current location of the no turning signs are too way in that noone see's it or pays attention to it.	That a traffic survey be conducted during these peak hours of foot traffic to determine the best course of action in order to make it a safer place for our children. Relocate signs to a more strategic area where motorists will see and have military presence to instill law and order.	Issue received from Ask the Garrison Commander. As of 9/13/11: Safety nonconcurs with request. Closure of access to Carpenter would shift traffic to other routes and place undue burden upon housing sidestreets. Traffic light could be re-timed to finish pedestrian access and still allow a gree light to Trimble traffic for 30-40 seconds; sufficient for 5-6 cars (based upon opposing traffic). DPW: DPW has a project to install dedicated traffic turn lights on that intersection. The project is scheduled for FY12. At this time, the traffic light doesn't have a dedicated turn signal (arrow - left or right) from Trimble into Carpenter. As of 9/27: clarification required. As of 10/18: Issue deals with traffic and PT congestion during before and after school hours, request military presence to monitor and deter motorists from speeding. Relocate No Turning signs so motorists can see it. (Cont'd)	OPEN-ACTIVE (cont'd)

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IAC-11-09-03 (cont)	DPW/DES/ Safety	Pedestrian and PT Traffic Congestion Before and After School Hours - Safety Hazard	CONTINUED		<p>UPDATE: Dec 11 - DPW (FEWR RP0004613) will install green left turn signal to existing traffic light; install green arrow to existing Pedestrian sign; install all necessary components such as but not limited to pressure sensors to insure all the lights are functioning safely and properly; and reprogram the timing for the lights at the intersection of Trimble and Carpenter. Work is programmed for 3rd Qtr FY12. RECOMMEND: OPEN-ACTIVE</p> <p>As of 3/8: Trimble & Carpenter Pedestrian & PT Traffic congestion (FERW RP0004613J) project includes Left turn arrow and yield to oncoming traffic signage will be added to project. Work programmed for 4th Qtr FY12. RECOMMEND-OPEN-ACTIVE</p>	OPEN-ACTIVE

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IAC-10-05-21	DPW	Fort Shafter Bowling Center Air Conditioning	All military and civilian employees, to include guests have been complaining for years about the air conditioner in the Fort Shafter Bowling Center. It is very hot and uncomfortable for customers and employees.	Replace or repair air conditioner.	<p>UPDATE 8-23-10: Air conditioning unit has been identified for repair awaiting funding/prioritization.</p> <p>UPDATE 10-27-10: Corps of Engineers Research Lab decided to replace SB bowl A/C instead. Nothing in plans for FS AC replacement in FY11. Recommend remain Open-Active. UPATE 11-15-10: Vote Open-Active UPDATE 3-28-11: Project is unfunded for FY11. DPW will add to the FY12 AWP. Recommended and voted: Open-Active. As of 5/23/11 no change in status. As of 6/20/11: No change in status. RECOMMEND: OPEN-ACTIVE. As of: 9/12/11: (FEWR) MM33040JJ) A/C project is scheduled for 1st Qtr FY12 for award. As of 9/27: Recommend: OPEN-ACTIVE UPDATE: 12/1/2011 - Contractor to perform site visit on Dec 6th.</p> <p>As of 3/8: Contract negotiated, RCO will award contract after re-approval for negotiated amount. Contractor will provide schedule of construction after award.</p> <p>RECOMMEND: OPEN-ACTIVE</p>	OPEN-ACTIVE

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IAC-10-11-05	DPW	Hamilton Field	Grass area is not well maintained. With all the use by units for PT, the field becomes extremely muddy.	Implement a process to irrigate the field	<p>UPDATE 3-28-11: The long range plan is to utilize R-1 effluent reuse water on all major green space on SB. We are still working on the feasibility of a looped R-1 distribution system to service SB. Logistically, the location of Hamilton Field lends itself to being one of the last locations reached by the system, probably FY16. Recommended and voted Open - Active. as of 5/23/11 - no change on status.</p> <p>As of: 6/20/11 - No change in status - Recommend Open/Active. UPDATE: 12/1/2011 - Permanent system to be installed on 2nd Qtr FY12. Connection would be ready for hook up R-1 line in the future (FY16).</p> <p>As of 3/8: DPW Agronomist developing scope of work to irrigate 5 acres of Hamilton Field. Main features include 3-inch backflow preventer, looped main, approximately 110 low pressure irrigation heads, valves, and controller. System will be R-1 water compatible. Estimated cost of irrigation project \$150K. RECOMMEND: OPEN-ACTIVE</p>	OPEN-ACTIVE

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AFAP-11-022 & AFAP-11-070 (COMBINED)	IPC	1. No School Bus Shelters 2. School Bus Shelters for Middle School and High School students	1. When there is torrential down pour here on island, children are soaked within seconds of being outside. There are designated bus stops but no shelters for our children. I saw kids running across the street to seek shelter and cars not slowing down or paying attention to our young pedestrians. It also makes for a bad start on our children's day and then they have to sit in wet clothes during school, which can be distracting and miserable. 2. Due to the installation of road blocks just inside of the McComb gate the school buses that take our children to both middle school and high school no longer have the space needed to make the turn onto Lelehua Ave. There is no covered bus stop that can protect our children from the rain. The bus now goes directly down Waianae Ave, where children stand out in the elements waiting to be picked up. It's clearly a quality of life issue that can be easily fixed and our children deserve better.	1. I recommend placing waiting shelters at designated bus stops to help keep our children dry while waiting on their school bus and in a consolidated area for safety. 2. Move the current bus shelter from Leilehua Ave to Waianae Ave and replace its missing panel as well as add another bus shelter to the school bus route. Having one meager sized bus stop doesn't hold all the children going to school on a daily basis.	1. as of 4/28: For the school bus stops in the South, IPC had initially planned to construct new bus shelters, but due to pending redistricting by the Department of Education and on-going construction (especially in AMR Crater), all existing bus stops in the South were considered 'temporary' and planned new bus shelters, were deferred from the FY11 IPC project list. **Recommendation: ask IPC to provide an answer for their future plans for the North HOUSING areas.** As of 6/20/11, RECOMMEND: OPEN-ACTIVE 2. As of 4/28/11: DPW has no current or future plans to build a mnew bus shelter in this area. RECOMMEND: is being reviewed for future plans. Keep OPEN! UPDATE: 1. & 2: As of 6/22/11: IPC working through the development to assess the need for shelters and their locations for the North Region; however, this is not budgeted for FY12. (cont'd)	OPEN-ACTIVE (cont'd)

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AFAP-11-022 & AFAP-11-070 (COMBINED)	IPC	1. No School Bus Shelters 2. School Bus Shelters for Middle School and High School Students	(CONTINUED)		<p>As of 9/9/11: No change. As of 9/27, Per IPC, the cost per shelter is \$14K and with the construction still on-going within certain housing areas, the location for the current bus stops are all subject to change once construction is complete. The Garrison Commander has asked IPC to conduct a cost benefit analysis to include the timelines to construct and the impact. As of 12.9.11: Installation of bus stops will be considered with IPC FY13 Project Budget and Business Plan and if feasible and school bus service is confirmed (state budget under review and may experience budget cuts) installation may be possible in early 2013. As of 12/12: Programmed for 4 in FY12. As of 3/8/12: IPC agrees and will be coordinating with the school bus personnel to ensure shelters are properly placed. As of 3/12/12: Funding for FY12 school bus stops is no longer available. Have requested funding for FY13 budget. RECOMMEND: CLOSED+F26</p>	OPEN- ACTIVE+G23

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AFAP-11-035 & AFAP-11-039 (Combined)	IPC	Carport Renovation and Re-Construction is Inadequate Covered Parking are not Consistently Assigned by the Housing Office	This issue affects personnel living on post in houses with carports that are rusting and/or in extreme need of renovation, and also affects personnel living on post in houses with slabs that used to have carports which were removed due to deterioration but have not been re-constructed. This issue is a problem that affects everyone that lives on post in houses that are located near covered parking spaces. Currently, of the houses that are located near covered parking spaces, some of these houses are assigned covered parking spaces and some are not. This is inconsistent. In the situation where houses that are located near covered parking spaces and the nearby covered parking spaces are not assigned, there is not a fair system for deciding who gets to park in the covered parking spaces and who does not. In some cases "squatter's rights" is the current system. This system is not fair to new-comers to the houses in this area, the newcomers then have to try to negotiate (often unsuccessfully) with neighbors that have no incentive to give up their current covered parking spots. These newcomers are then left to find unused parking spaces that are often located a far distance from their	Renovate the carports that are rusting and in need of renovation and re-construct carports on the existing slabs that previously had carports on them. For houses on post that are located near covered parking spaces, one space should be assigned and labeled for each house. The assigned spaces should be as close as possible to each house being assigned. In situations where there are more spaces then houses, the remaining spaces should be labeled "open" for anyone to park in at any time, and should not be consistently used by any one individual. In situations where there are fewer spaces then houses, the houses closest to the spaces should be assigned first (again, only one space per house) until spaces run out.	as of 4/28/11: Island Palm Communities provides a minimum of one parking space per home, some of which are covered and some of which are street or uncovered parking spaces. Whenever possible, repairs are made to existing structures as needed. IPC has met with the historian, pending response on what the outcome for reconstruction is anticipated. As of: 6/20/11: RECOMMEND OPEN-ACTIVE. As of: 9/9/11: No change. As of 9/27: funding for project has been approved. Start date: TBD. As of 12/9/11: Although funding for this project has been approved, funds have not been released for IPC use. Start date: TBD. RECOMMEND: OPEN-ACTIVE (CONTINUED)	OPEN-ACTIVE (cont'd)

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AFAP 11-035 & AFAP 11-039 (combined) (cont'd)	IPC	Carport Renovation and Re-Construction is Inadequate Covered Parking are not Consistently Assigned by the Housing Office	house. Further, in these situations some folks may even be consistently using one, two, or even three covered parking spaces when their newcomer-neighbors have none.		as of 4/28/11: At the time of assignment, families are informed of the location of their parking spaces. IPC will look into identifying the spaces that should be assigned appropriately. As of 6/21/11: a comprehensive plan for work in historic neighborhoods is under development. Funds have been allocated for repair/replacement of 14 carports on Wheeler in FY12. Canby's plan will include back yard fences, parking pads and storage sheds. As of: 9/9/11: No change. Recommend: Open. As of 9/27: In the past, residents had to share, once the funding is release+F26d for issue # AFAP-11-035, the stalls they currently have will open up and they will be able to assign existing carports. Recommend: Open-Active. 12/9/11: Issue will be resolved when carport renovation and reconstruction begins. RECOMMEND: OPEN-ACTIVE	OPEN-ACTIVE

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AFAP 11-035 &		Carport Renovation and Re-Construction is Inadequate			As of 3/8/12: 14 are planned for +F26 FY13, no set date to begin yet. Recommend: OPEN/Active	
AFAP 11-039 (combined) (cont'd)		Covered Parking are not Consistently Assigned by the Housing Office	(CONTINUED)			

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AFAP 12-004	AAFES	Clothing and Sales Operations Hours	Clothing and Sales only opens Monday – Friday from 0900- 1800 when most of the soldiers are working. Soldiers can only go during lunch hour and always is full and limited time after work hours this affects all soldiers.	Open by 0730 and close by 1900. Sundays open for half day. Have personnel with knowledge of dress blues and more personnel in the floor.	a/o 11/15: The MCSS hours of operation were recently revisited in October. During discussion with concerned service members, the MCSS expanded their hours of operation to now be open on Sunday from 9am to 4pm. The current changed hours of operation are Monday-Friday 9am to 6pm / Saturday and Sunday 9am to 4pm. An additional day was added for service member shopping convenience. We shall still address this in the Command Community forum to find what the community desires. However, the likelihood of keeping both the additional day on Sunday and increasing the weekday hours an additional hours is very unlikely. Your Exchange is committed at supporting our service members and can go either way with this concern. Stay open another hour during the weekdays or remain open on Sundays...just tell us what is more convenient and we shall address in our Command Community forum to make appropriate changes. (cont'd)	OPEN-ACTIVE (cont'd)

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AFAP 12-004 (cont'd)	AAFES	Clothing and Sales Operations Hours	CONTINUED		<p>Personal note: Service member should be 100% battle ready at all times to include uniforms and should be allowed to go to the MCSS during business hours when necessary during the week days. Not sure if this is a written rule or understanding at Schofield but was a topic of discussion from my experience at other installations when MCSS hours of operation were discussed. However, in this case the Schofield MCSS has already made themselves a seven day operation to better serve the service member. As of: 12/8/11: MCSS Sunday Hours: The response has been solid from the soldiers use of the additional hours. We would like to monitor for another 60 days with the troop movement that is happening to see if the trend continues. Recommendation is to keep this issue open for an additional 60 days. RECOMMEND: OPEN - ACTIVE</p> <p>(CONT'D)</p>	OPEN-ACTIVE

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AFAP 12-004 (cont'd)	AAFES	Clothing and Sales Operations Hours	CONTINUED		<p>AS OF 3/8: Sales and customer feedback continues to be positive in regards to the extended Sunday hours of operation here at the MCSS. We are still monitoring sales during these extended hours to gauge if further changes are needed.</p> <p>Other than inquiries made through this particular forum, there have been no further concerns that would lead us to deviate from our current hours of operation. With that being said, I would be more than happy to receive additional feedback to how we can better service our soldiers.</p> <p>RECOMMEND: OPEN</p>	

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ISSUE NO.	LEAD AGENCY	TITLE	ISSUE	RECOMMENDATION	COMMENTS	STATUS
AFAP 12-015	DFMWR	Need More Child Care Slots At CDC	It affects all families with small children – especially when doctor’s appointments.	Possible new hours – also new location centers.	Other than inquiries made through this particular forum, there have been no further concerns that would lead us to deviate from our current hours of operation. With that being said, I would be more than happy to receive additional feedback to how we can better service our soldiers.	OPEN-ACTIVE

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ISSUE NO.	LEAD AGENCY	TITLE	ISSUE	RECOMMENDATION	COMMENTS	STATUS
AFAP 12-021 & AFAP 12-024 (combined) (Cont'd)	PAIO & DFMWR & IPC	Garrison Hours of Operation ACS Hours of Operation IPC Hours of Operation	(CONTINUED)	(CONTINUED)	<p style="color: red;">The teen program has a strong following during the week because of the pick-up service from various schools but on Saturdays kids need to get there on their own, and with the centers isolated location, getting there becomes somewhat difficult. Hopefully a regular schedule of Saturday programming will bring in a more steady crowd. The AMR Teen Center has recently been operating on a 1000-1800 Saturday schedule. They have scaled back from the 2200 closing time since numbers had been falling way off on Saturday nights. Average daily attendance on Saturdays has been at 6 youth with no change since the beginning of the year. They expected to stay on their current Saturday schedule until numbers increase.</p> <p style="color: red;">(Cont'd)</p>	OPEN-ACTIVE (cont'd)

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ISSUE NO.	LEAD AGENCY	TITLE	ISSUE	RECOMMENDATION	COMMENTS	STATUS
AFAP 12-021 & AFAP 12-024 (combined) (Cont'd)	PAIO & DFMWR & IPC	Garrison Hours of Operation ACS Hours of Operation IPC Hours of Operation	(CONTINUED)	(CONTINUED)	<p style="color: red;">ACS hours continue as before. There are early clients waiting for services at 0730 mainly for AER, Employment assistance, finance and relocation. ACS is only functioning at 65% strength. New employees will start in April and may give additional flexibility to adjust hours as needed.</p> <p style="color: red;">AS OF 03/12/12: IPC has had extended hours at one community center in each region since 04 Jan 2012 one night per week. Actual patronage walk in patronage has been less than 10 persons and phone calls have been less than 6 calls. Low volume of traffic/calls indicates there is no significant need to continue extended hours to meet customer needs. (FOR IPC ONLY - RECOMMEND CLOSE-COMplete)</p>	OPEN-ACTIVE (cont'd)

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ISSUE NO.	LEAD AGENCY	TITLE	ISSUE	RECOMMENDATION	COMMENTS	STATUS
AFAP 12-022	DFMWR	Extend the "Happy Hour" for Kolekole Bar & Grill	The club system (Kolekole Bar and Grill) should extend their "happy hour" past 1830. Their current "happy hour" time from 1630-1830 works well for most civilian workers who finish work by 1630 but not for Soldiers. Most Soldiers are not done with work before 1800. We need to focus on catering to Soldiers and not the civilian workforce on post. Soldiers are unable to easily take advantage of specials such as "happy hour" at places like the Kolekole Bar and Grill because they are still at work during the current "happy hour" times. This encourages Soldiers to go off post to relax after work which can increase occurrences of DUIs and other issues. Affects all Soldiers on Schofield and WAAF.	Extend the "happy hour" times until at least 1930 to allow Soldiers to enjoy it.	<p>11/29/2011 - Based on the review of the Happy Hour times in the community, we are consistent with the times offered outside the gate. Additionally our regular prices are less expensive than the competitor's "Happy Hour" prices. The times where we currently offer reduced pricing during Pau Hana were a result of Soldier feedback. The AR 215-1 limits reduced pricing options on alcoholic beverages to two hours a day, 5 days a week. However, we are exploring additional food and beverage specials to offer every day.</p> <p>RECOMMEND: OPEN/ACTIVE As of: 12/28/11: Effective 9 January, 2012 Pau Hana hours at Kole Kole Grill & Mulligan's will be adjusted to the following: Monday, 1700 - 1900 Tuesday, 1700 - 1900 Wednesday, 1700 - 1900 Thursday, 1600 - 1800 Friday, 1700 - 1900 As of 3/F3412/12: RECOMMEND CLOSE</p>	OPEN-ACTIVE